

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: 1

Question No: 294

Topic: Family Support Program

Hansard Page: Written

Senator Moore asked:

How many Family Support Program clients accessed services through Specialist Services for 2011-12 through 2013-14? Please provide a breakdown by state, territory, electorate and activity type. How many Culturally and Linguistically Diverse clients accessed services through Specialist Services for 2011-12 through 2013-14? Please provide a breakdown by state, territory and electorate. How many Aboriginal and Torres Strait Islander clients accessed services through Specialist Services for 2011-12 through 2013-14? Please provide a breakdown by state, territory and electorate.

Answer:

The following tables provide a state breakdown by clients, Aboriginal and Torres Strait Islander (ATSI) and Culturally and Linguistically Diverse (CaLD) status that accessed Specialist Services for the financial periods 2011-12 to 2013-14.

The Department at this point in time is unable to provide the information by electorate as it does not collect Family Support Program data by this administrative boundary.

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Specialist Family Violence Services

Table 1: 2011-2012

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	130	60	9	2
NSW	439	340	21	14
NT	15	2,327	8	6
QLD	802	3,343	129	6
SA	706	739	15	76
TAS	152	59	16	4
VIC	610	725	5	25
WA	254	104	92	3
Total	3,108	7,697	295	136

Table 2: 2012-2013

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	99	28	3	3
NSW	530	1017	41	13
NT	40	178	26	19
QLD	937	1,810	165	11
SA	638	948	14	98
TAS	133	277	8	2
VIC	669	963	9	22
WA	258	114	106	5
Total	3,304	5,335	372	173

Table 3: 01/07/2013 – 20/03/2014

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	79	29	2	2
NSW	439	701	49	11
NT	16	7	7	2
QLD	723	1,192	132	3
SA	462	348	12	60
TAS	166	103	7	6
VIC	444	284	13	19
WA	234	128	108	6
Total	2,563	2,792	330	109

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Family Relationship Services for Humanitarian Entrants

Table 1: 2011-2012

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	0	0	0	0
NSW	243	9	0	232
NT	0	0	0	0
QLD	73	366	0	68
SA	0	0	0	0
TAS	0	0	0	0
VIC	155	767	0	144
WA	289	29	0	249
Total	760	1,171	0	693

Table 2: 2012- 2013

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	0	0	0	0
NSW	125	483	0	106
NT	0	0	0	0
QLD	84	380	1	77
SA	0	0	0	0
TAS	0	0	0	0
VIC	178	568	1	163
WA	276	17	0	257
Total	663	1,448	2	603

Table 3: 01/07/2013 – 20/03/2014

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	0	0	0	0
NSW	145	241	0	119
NT	0	0	0	0
QLD	96	554	1	84
SA	0	0	0	0
TAS	0	0	0	0
VIC	142	186	0	136
WA	189	10	0	172
Total	572	991	1	511

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Kids in Focus – Family Drug Support

Table 1: 2011-2012

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	17	1	0	0
NSW	188	147	37	3
NT	10	92	7	0
QLD	98	109	4	0
SA	56	94	6	0
TAS	139	202	32	0
VIC	144	470	29	0
WA	104	791	19	1
Total	756	1,906	134	4

Table 2: 2012-2013

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	41	0	2	0
NSW	184	112	38	6
NT	54	320	13	0
QLD	93	175	3	0
SA	61	82	11	0
TAS	117	30	29	0
VIC	209	793	23	0
WA	151	893	37	2
Total	910	2,405	156	8

Table 3: 01/07/2013 – 20/03/2014

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	39	0	3	0
NSW	75	258	16	0
NT	86	23	23	2
QLD	98	95	11	0
SA	56	40	9	0
TAS	39	46	8	0
VIC	165	753	19	0
WA	159	251	32	1
Total	717	1,466	121	3

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Note

- The attached data is provided by the Family Support Program Data System (FSPDS) which provides data in real time.
- FSPDS data is as at 20 March 2014.
- A registered client is a person who has attended a Family Service Program service, agreed to the collection of demographic information and completed a client consent form for their data to be submitted to the Department.
- An unregistered client is a person who attends a Family Service Program service but does not consent to their demographic information being collected or provided to the Department.